

## **BACKGROUND**

Transport for Greater Manchester (TFGM) has engaged with Robert Walters Technology since 2018 as they launched a strategy to revolutionise digital services offered to the Greater Manchester public.

Working as 1 of 3 contract technology recruitment suppliers, the contract technology recruitment team were required to source a volume of specialist contractors across development and transformation disciplines to support the public sector organisation in building ticketing platforms for its Metrolink service that would enable customers to purchase journeys via an app, smart card and contactless pay as you go.



TFGM initially required Java Developers. However as they transitioned their technology stack, Robert Walters Technology were approached to hire Full Stack JavaScript Engineers, specifically React and Node languages. The team were also tasked with recruiting a range of contract and permanent roles to boost TFGM's technology resource, including Solutions and Enterprise Architects, Business Analysts and technology leadership roles.

## **APPROACH**

The Robert Walters contract technology team has cultivated connected and engaged community and built relationships with an extensive network of development candidates, allowing us to open them up to assignments from leading businesses across the country. The team also hosts an active calendar of technology events and user groups, so this network is constantly growing.

Based on TFGM's role requirements, the team targeted contractors within their database that matched the specification, providing shortlists of suitable professionals within 1 or 2 days of securing the assignment.

## **RESULTS**

To date, Robert Walters has placed over 20 roles at TFGM with the technology contract recruitment team accounting for more than 60% of total placements including its Head of Software Development, Transformation Programme Manager and JavaScript engineers.

"Robert Walters Technology has supported the digital transformation of TFGM for a number of years with the delivery of exceptional technology contractors across development, projects and change. The team are connected to a vast technology network, so can quickly source the right talent, understanding the importance of culture fit on top of delivering on skills requirements.

Jason's help has been invaluable these last few years. He works incredibly hard for his clients, knows the industry tremendously well, anticipates the resourcing needs you have, finds solutions, and has time and again shown that he can find great people for the team at all levels. He's also as honest and likeable a person as you could wish to meet. Here's to working with you for many years to come Jason!"

Simon Mather, Head of Software Development, Transport for Greater Manchester