



Robert Walters Midlands SSC Forum - Welcome



AUSTRALIA BELGIUM BRAZIL CHINA FRANCE GERMANY HONG KONG
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STATES VIETNAM

ROBERT WALTERS

Birmingham & Midlands Shared Services Forum

23rd June 2015 Summer BBQ/Networking:

Survey Results – Informal Feedback

Today's Agenda

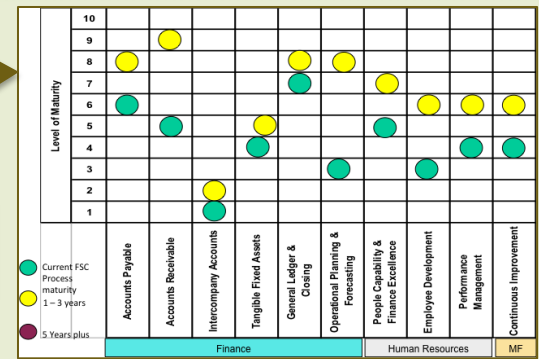
1. Review of Online Maturity Model Survey
2. Review of Target Operating Model Outputs
3. Next Steps Options

Benchmarking/Survey: Aims and Context

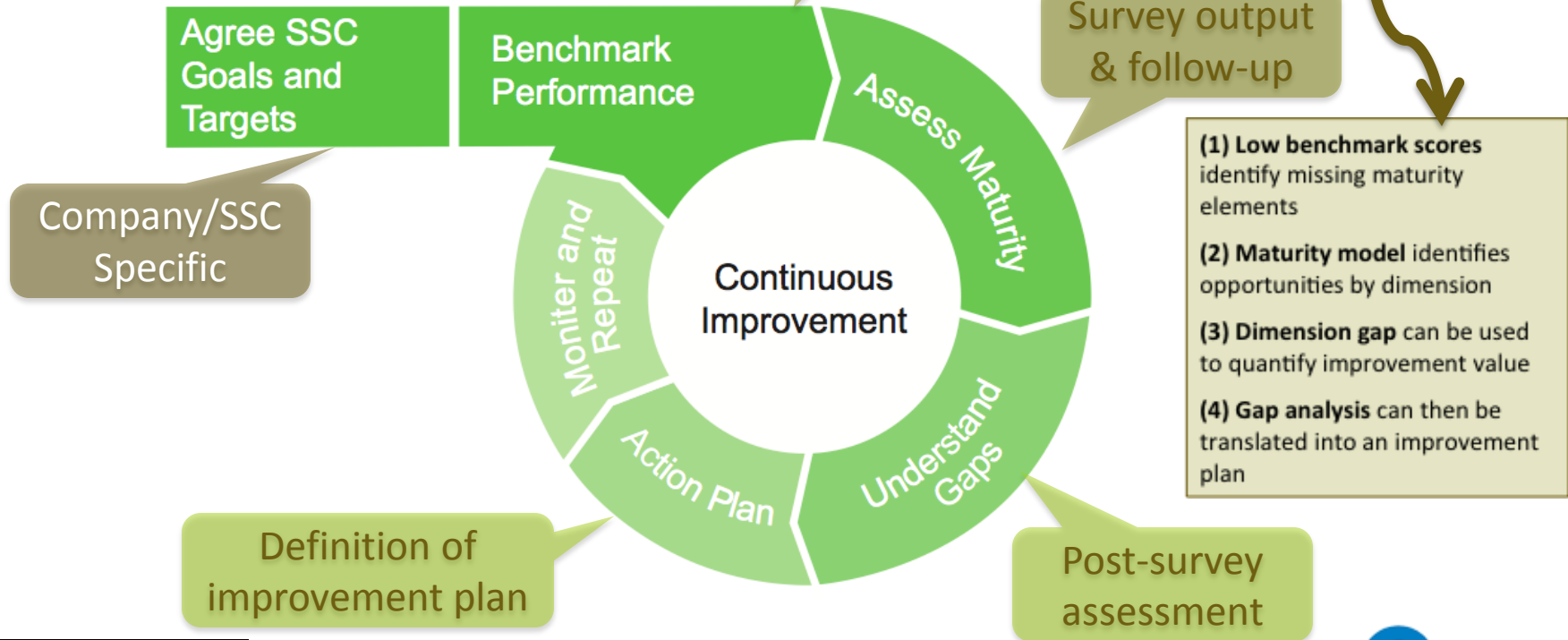
(A)
High-level
comparative
metrics

Accounts Payable Analysis: Sample Output						
Cost Analysis	Company *1	Company *2	Company *3	Company *4	Company *5	Company *6
A/P Cost/ invoice	£0.90	£0.98	£7.00	£13.79	£9.28	£1.14
Productivity Analysis	Company *1	Company *2	Company *3	Company *4	Company *5	Company *6
A/P Invoices Processed/ FTE	3432	2083	918	595	396	1891

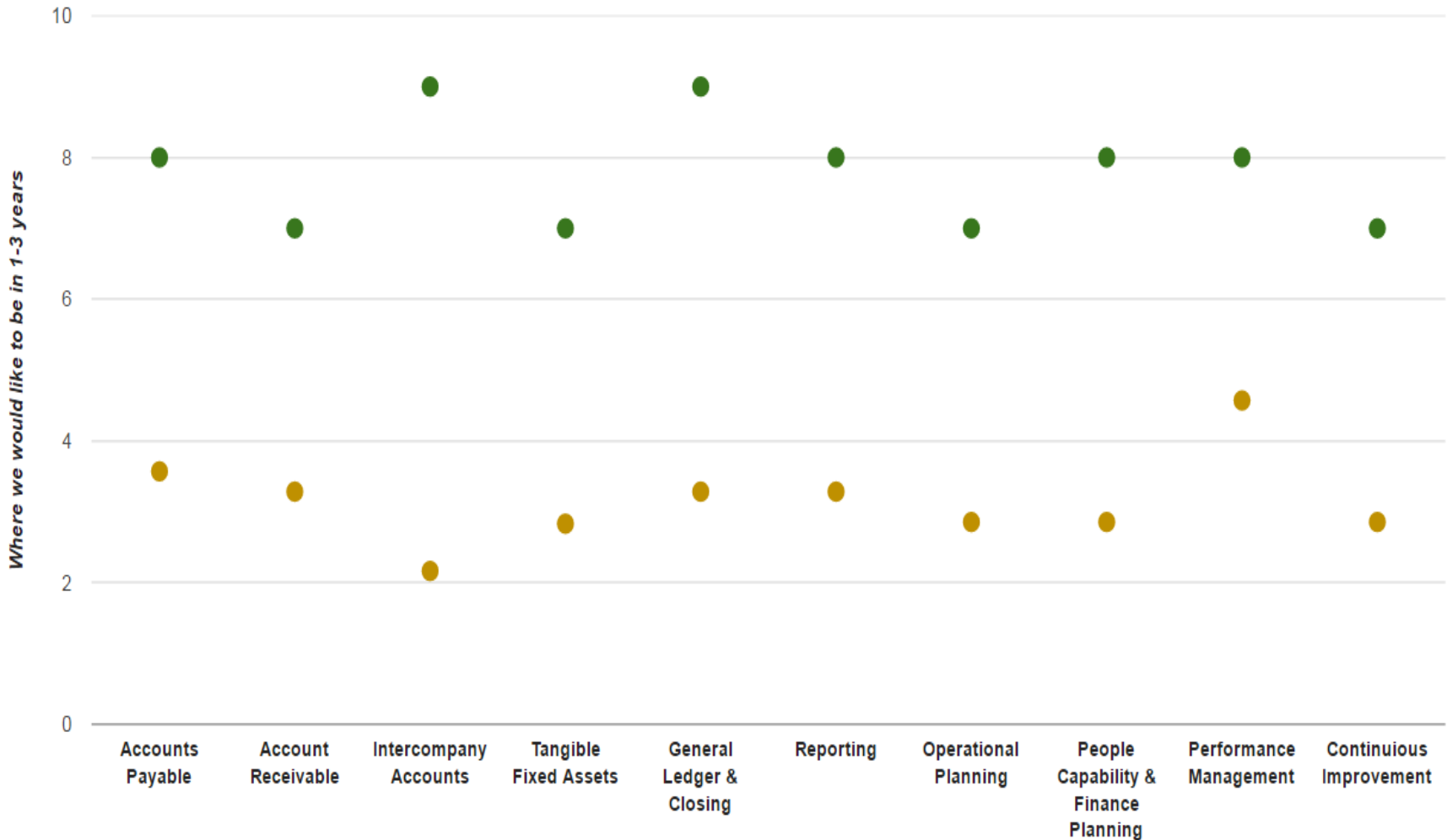
Within scope of the survey



(B)
High-level
comparative
process
maturity
information



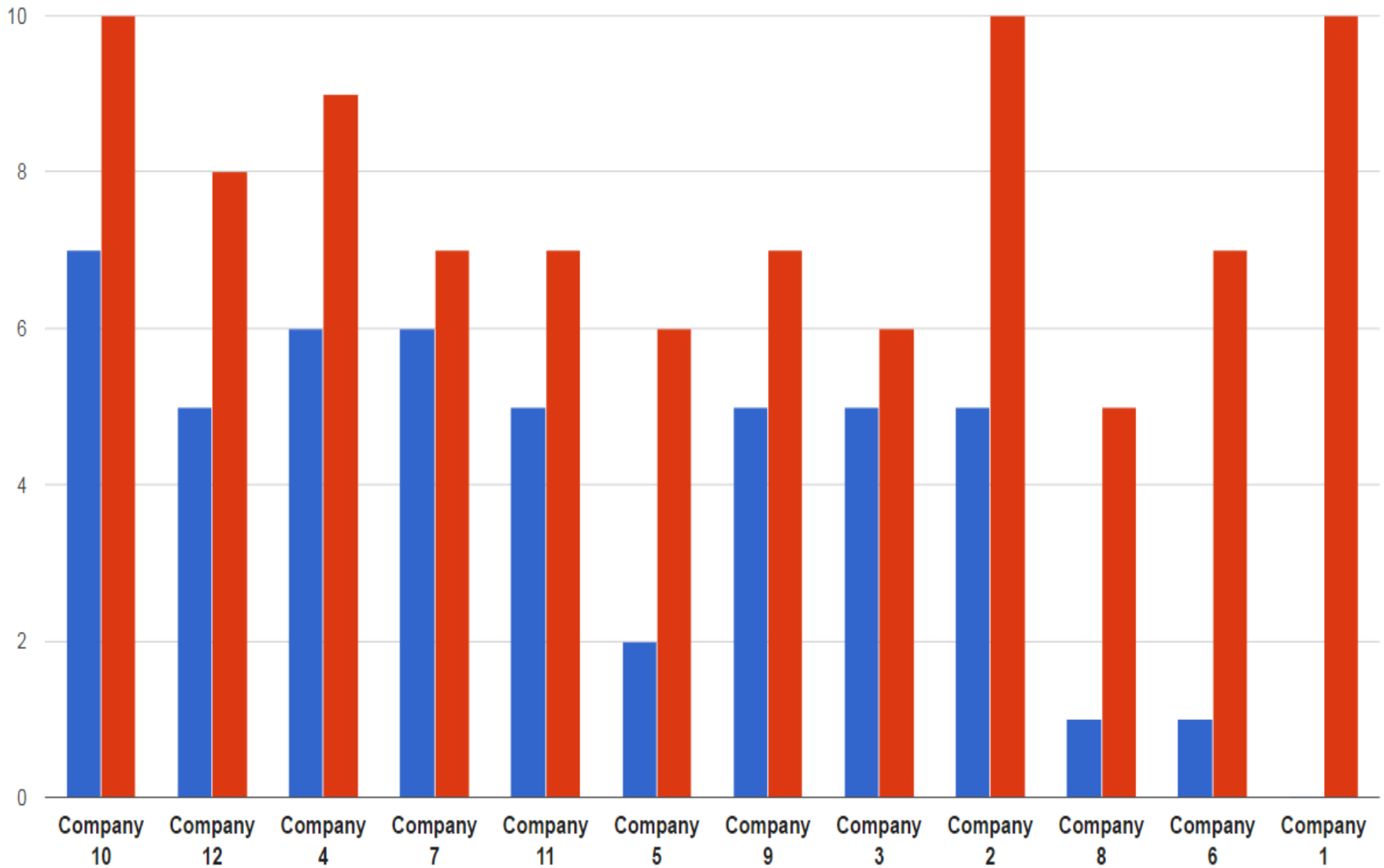
Where we would like to be in 1 to 3 years vs. where we are now



Where we are now

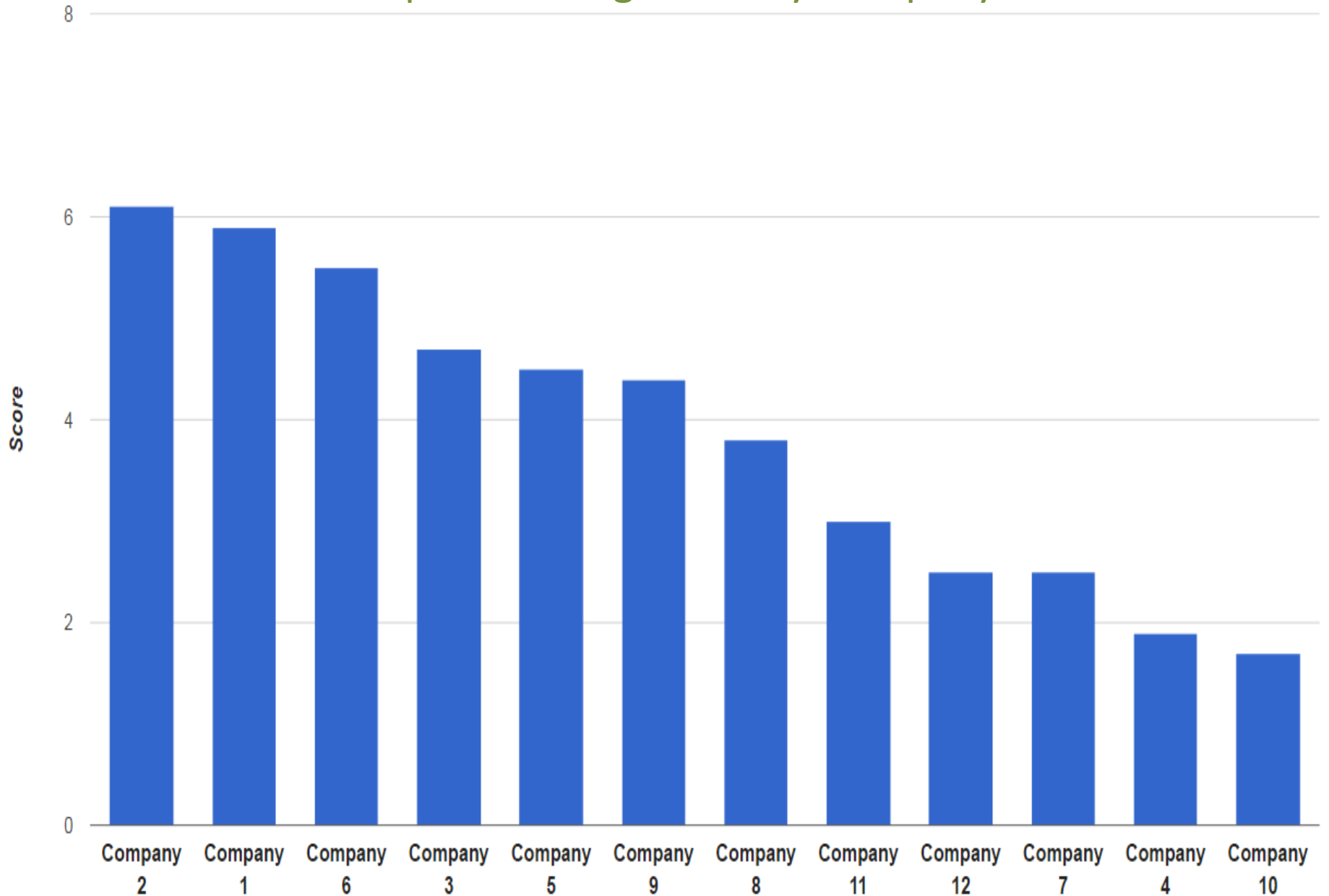
● Where we are now ● Where we would like to be in 1-3 years

Sample – Accounts Payable



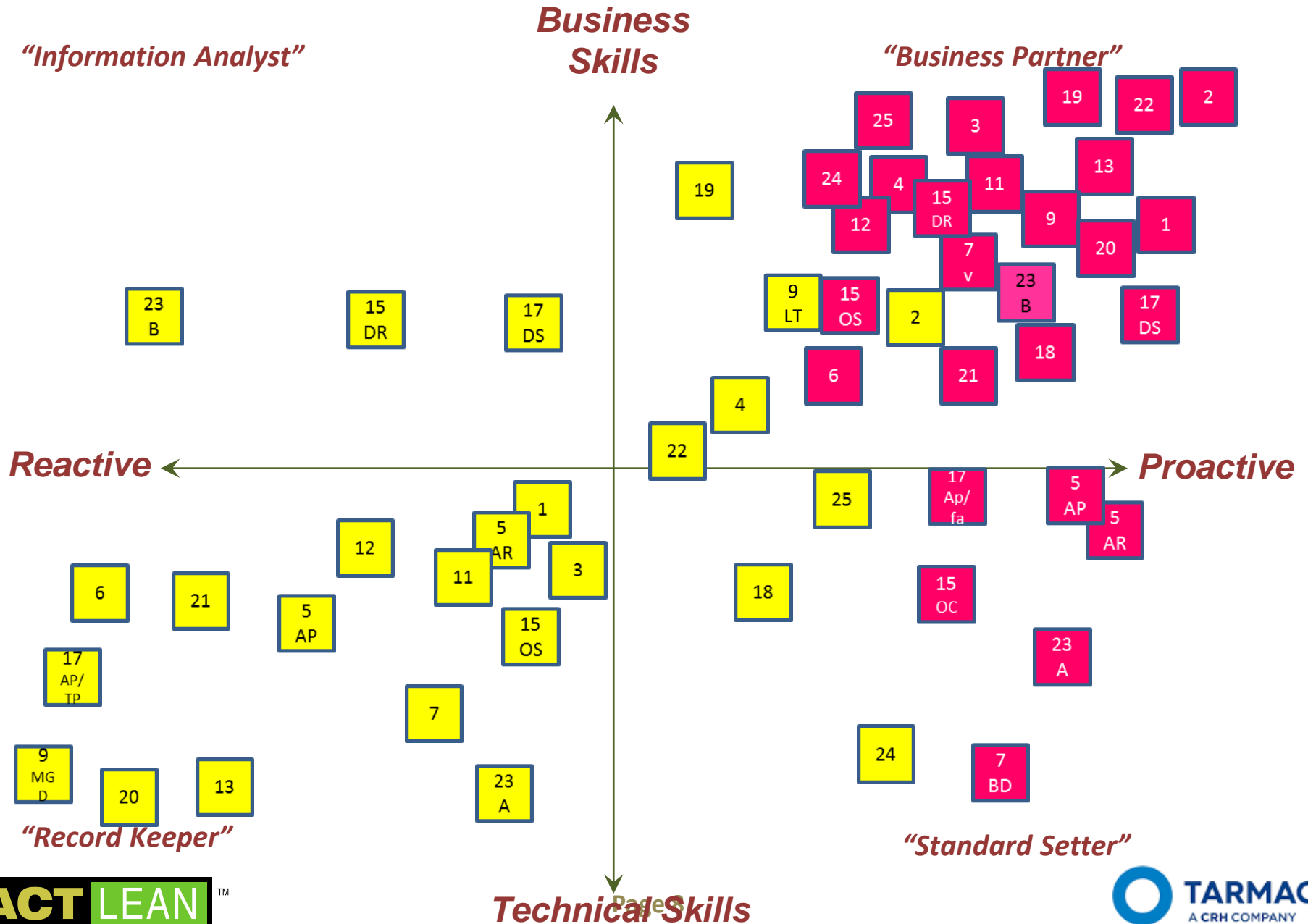
■ Accounts Payable - Where you are now?
 ■ Accounts Payable - Where do you want to be?

Sample – Average Shift by Company



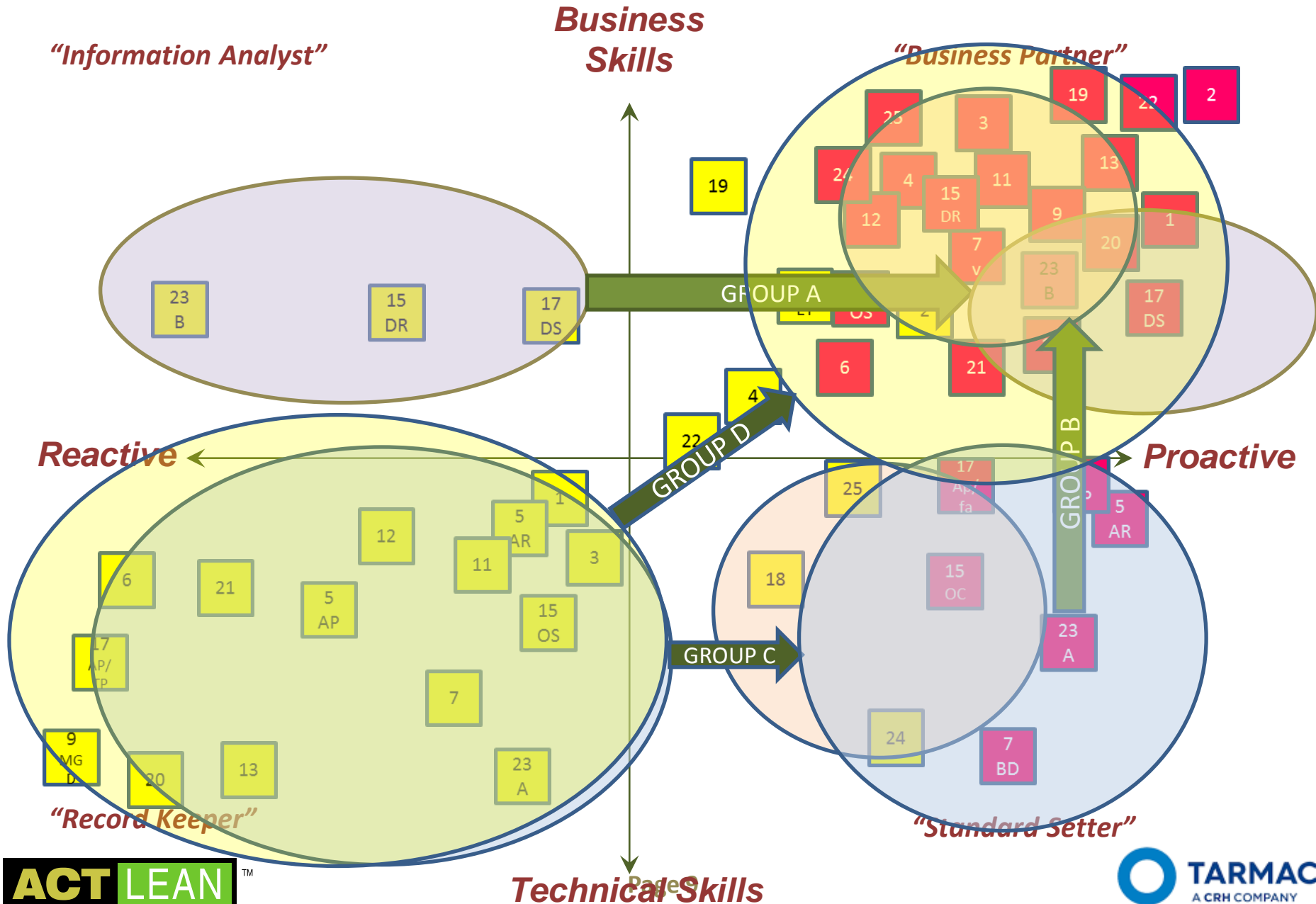
TARGET OPERATING MODEL: EVENT OUTPUTS

“Journey” Plots for Forum Members



TARGET OPERATING MODEL: EVENT OUTPUTS

TOM "Journey" Groupings



End