

## Client case study:

# Caprice Holdings

### Background

Caprice Holdings Limited had received a recent resignation from a permanent employee whilst also heading into their busy winter trading months. Given the time of year and lack of a handover if they were to wait for a permanent replacement, Robert Walters (formally Walters People) offered a consultative approach and suggested an interim to help manage the rising backlog of invoices but also to ensure no loss of knowledge from the person leaving the role.

CAPRICE  
holdings limited

### Solution

We took the time to help create a job description for the client and outline the timelines from now in reviewing CVs, organising interviews and most importantly, onboarding the successful contractor. Working as a team, the Walters People interim team dedicated the afternoon in sourcing for a suitable candidate.

Utilising the extensive candidate database, pushing for referrals whilst also sourcing via various job boards and published an anonymous advert we were able to provide a shortlist of 3 options to the client. Interviews were then scheduled by the Walters People team virtually between the client and candidates and took place across 2-working days.

### Results

Following those, an offer was delivered and from client brief to candidate offer was a total of 3-working days. The candidate opted for PAYE and a contract was organised and sent to both the client and candidate on the same day. As a business, we've successfully placed 5 interims into the team and both parties enjoy working in partnership when it comes to interim / temporary hires.

### Testimonial

"The service provided by Louise (from Robert Walters) was always very good. The CVs I reviewed were always relevant to the job description and were sent within a max. 1-2 days from our first conversation, both speedy and great to work with."

**Accounts Payable Manager at Caprice Holdings**